



one twenty inc

Pest Control Services
&
Bed Bug
Thermal Remediation

www.120-inc.com

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Pest Control Services

One Twenty inc prides itself on developing a pest control program that meets your specific needs, whether a single residence homeowner or a Property Manager of a 400 unit community. All of our technicians are state certified and have undergone extensive training. We believe that pest management is a process, and not a one-time event.

One Twenty Inc applies the principles of Integrated Pest Management, Integrated Pest Management (IPM) is an effective and environmentally sensitive approach to pest management that relies on a combination of common-sense practices. IPM programs use current, comprehensive information on the life cycles of pests and their interaction with the environment. This information, in combination with available pest control methods, is used to manage pest damage by the most economical means, and with the least possible hazard to people, property, and the environment.

IPM is not a single pest control method but, rather, a series of pest management evaluations, decisions and controls.

The four steps include:

Set Action Thresholds-Before taking any pest control action, IPM first sets an action threshold, a point at which pest populations or environmental conditions indicate that pest control action must be taken. Sighting a single pest does not always mean control is needed.

Monitor and Identify Pests-Not all insects, weeds, and other living organisms require control. This monitoring and identification removes the possibility that pesticides will be used when they are not really needed or that the wrong kind of pesticide will be used.

Prevention-As a first line of pest control, IPM programs work to manage the exterior perimeter and indoor space to prevent pests from becoming a threat. These control methods can be very effective and cost-efficient and present little to no risk to people or the environment.

Control- Once monitoring, identification, and action thresholds indicate that pest control is required, and preventive methods are no longer effective or available, IPM programs then evaluate the proper control method both for effectiveness and risk.

Residential Services

Protecting your family's health, home and environment is something One Twenty Inc takes seriously. Flies, carpenter ants, wasps, mice and other pests don't belong in your home – they not only pose serious health risks to family members including pets, but can also cause serious and costly damage to the structure of your home.

Types of residential services offered:

- Annual Home Pest Control Program
- Perimeter Treatments
- Spider Control
- Bed Bug Service (Thermal Remediation)

Annual Home Pest Control Program

The One Twenty Inc Home Service Program is guaranteed to protect your home against these **common household pests**. Our home pest control includes pre-scheduled interior and exterior services over a 12 month period. If additional visits are needed, we will come out at no charge to you – it's part of our guarantee to keep your home pest free!

Our Home Pest Control Service Program includes:

- Pre-scheduled interior and exterior services
- Visual interior and exterior inspection of the accessible areas
- Written report of our findings and recommended actions
- Suggestions and recommendations for eliminating future pest problems in and around your home
- Interior and exterior preventative services for the home

Common Household Pests covered under the Home Service Program:

- Most Common Ants
- Centipedes
- Cockroaches
- Crickets
- Earwigs
- Fleas
- Ground Beetles
- Household Spiders
- Mice
- Millipedes
- Pillbugs/Sowbugs
- Rats
- Silverfish
- Stored Grain Insects

Not sure if you need an annual home pest control service program? Just **give us a call** (847) 401-1793 or send us an email mike.s@120-inc.com? We will provide you with an honest assessment of any current or potential pest activity in an around your home, along with a recommended service program and estimate. One Twenty Inc offers pest control services and are exterminators for homes in Wisconsin. Whether you live in Madison, Milwaukee, Janesville, or Racine One Twenty Inc Pest Solutions can help you resolve mice problems as well as eliminate other common household pests.

Perimeter Treatments

Outdoor pests (also called occasional invaders) can often be stopped before they enter the building and become a problem. These pests consist of ants, earwigs, spiders, millipedes, centipedes, wasps and hornets, rodents and more.

One Twenty Inc's Perimeter Treatment Program is designed to apply a protective barrier around the building or home to prevent the pests from entering and keep them outdoors where they belong. This program is developed based on the needs of the individual. This can extend from a single application to a quarterly program.

The program consists of carefully inspecting the entire property from the ground level to the roof on the outside and the crawl space or basement to the attic. The inspection will determine access points into the structure and the pests involved. Once these have been determined a Perimeter Treatment Program will developed. This program will consist of monitoring, mechanical measures and pesticide application. Monitoring consists of regularly scheduled inspections to monitor stations that help identify a problem before it starts and baiting. Mechanical measures (to be done by the client) could include trimming trees or bushes away from the house, pulling mulch at least two inches away from the foundation, gutter cleaning, etc. These will be identified by our trained professionals and communicated to the client. Pesticide application will be determined based on the pests involved, location and surrounding environment. Documentation and communication are the keys to the success of the program and are held in the utmost importance by our trained professionals

With this program and cooperation One Twenty Inc will be able to provide your home or business with a comprehensive protection plan from a multitude of flying and crawling insects to ensure a healthy environment.

Spider Control

There are approximately 35,000 species worldwide with 3,000 occurring in North America. Many species are considered household pests and occur wherever food is available. Spiders are predators feeding mainly on insects and other arthropods. There are only two groups of spiders in the U.S. that are considered dangerous to humans: Black Widow and Brown Recluse Spiders. There are several species in each group.

Several steps are needed to obtain proper control. First, inspection of the building is essential in finding the spiders, harborage (nesting sites) and their food source. Next, proper identification is

needed for pest management and medical reasons. Once the first two steps are accomplished, we will develop a pest management plan. This plan will consist of mechanical measures and pesticide application. Mechanical measures consist of physically removing the spiders, egg sacs and their food sources with a vacuum, broom or other device. Pesticide application will be determined based on the location and surrounding environment. This could include spot and/or space treatments as well as perimeter treatments.

After the pest management plan is complete measures need to be taken in order to prevent the re-infestation of the spiders. Prevention consists of making sure the building is in good physical condition (properly screened and sealed to reduce entry), removing the food source by redirecting the lights to shine off the building and changing the lights bulbs to make them less attractive to insects. Our trained pest management professionals will identify these solutions and others.

Bed Bug Elimination

One Twenty Inc are experts in **Thermal Remediation**, this is the process of using heat to kill all life cycle stages of bed bugs.

The Thermal Remediation® target temperature during treatment is between 120-135°F, the temperature necessary for heat to penetrate bed bug harborages. This safe, effective, and environmentally friendly process uses dry heat to kill the entire life cycle of bed bugs, while reducing the application of insecticides.

Why Thermal Remediation?

- **Safe**– Non-chemical and non-corrosive
- **Effective**– Heat kills the entire life cycle of all insects, from eggs to adults; more effective than the standard chemical treatment
- **Environmentally friendly and 100% chemical-free**– No toxic fumes, no chemical residue, no prolonged downtime
- **Economical**– Heat treats up to four rooms at a time (depending on size of the rooms), or spot treat high-infestation zones while other sections of the structure remain in full operation.

Commercial Services

As a full-service pest management company, One Twenty Inc prides itself on being a one-stop solution for all commercial pest problems. Using the knowledge and experience of our professional staff, One Twenty Inc develops customized **pest control programs for local commercial and multi-family properties.**

Property Management

Pests, including ants, termites and bed bugs can pose serious health problems to your tenants and cause damage to your structures. One Twenty Inc Technicians are trained to correctly identify the invading species and develop a targeted service program that effectively manages the problem. One Twenty Inc Technicians understand the pest's biology and environment and knows what it takes to control them. Our courteous Technicians will make regular visits, logging any pest occurrences and control measures in a special log book for each property.

You will have peace of mind knowing your business is protected from pests with a service program backed by knowledgeable trained professionals. One Twenty Inc's Property Management program will not only meet, but exceed your expectations

Health Care Facilities

At One Twenty Inc Pest Solutions, we understand the sensitive nature of pest control in Health Care Facilities. Our trained professionals will work with you to develop a customized program designed to ensure that your pest management and state regulatory requirements are met or exceeded. During the regular site visits our Technicians will make a detailed log of any pest activity found and relay this information to you while working with you to help prevent further pest problems. All One Twenty Inc Technicians are specifically trained to service Health Care Facilities, giving you peace of mind as they go about their tasks while respecting the privacy and dignity of your clients. Contact **One Twenty Inc** today to find out more.

Restaurants

Restaurants pose a unique series of challenges, but One Twenty Inc will work with you to customize a pest management program that will enable you to maintain your quality standards while minimizing the impact on your business. One Twenty Inc Service Technicians are individually state certified, highly trained, courteous professionals who understand the relationship between pest management and restaurant safety. They will work with you to develop a service program designed to eradicate your pest problems in the shortest possible time with the least inconvenience to you and your customers. Each visit to your site is accompanied by a log of any pest activity and the specific steps taken during that visit. One Twenty Inc Pest Solutions restaurant programs are designed to go above and beyond both your requirements and all regulatory standards.

Experts in Thermal Remediation

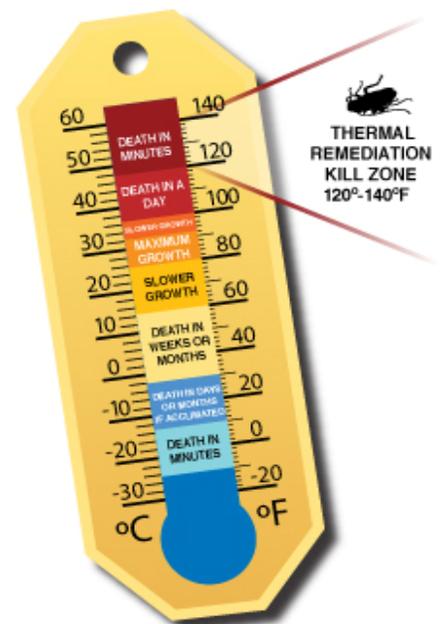
Thermal Remediation is the most effective method for treating Bed Bugs.

- Using the principals of pasteurization the residence is heated to 120 degrees Fahrenheit to destroy all stages of the Bed Bug life cycle.
- Environmentally Friendly, No pesticides or chemical are used in the Thermal Remediation Process.
- Immediate results, one 4 to 6 hour treatment effectively kills 100% of the Bed Bugs in the treatment area.
- Less preparation requirements, with Thermal Remediation clothing, bedding and furniture is treated with the residence.

How Thermal Remediation Works?

Bed Bugs feed on humans and animals. The Bed Bugs are attracted to a host's body temperature. With Thermal Remediation as the residence is heated, the adult bed bug is attracted to the heat source. Before the bed bug realizes that there is no host it is overcome by the heat and dies due to dehydration. At 120 degrees 100% of adult bed bugs are killed within 30 seconds. The temperature is maintained in excess of 120 degrees for an additional 3 hours to insure complete remediation of the adults, juveniles and eggs throughout the entire residence.

As the residence is heated it is continually monitored remotely by Wireless sensors. Twice an hour a technician enters the residence to ensure that there are no "cold spots" in which Bed Bugs can hide. The entire process takes 5 to 7 hours.



Why One Twenty Inc?

- One Twenty Inc uses the most advanced equipment developed by TempAir in conjunction with the University of Minnesota.
- Our Commercial Electric Heaters eliminate any chance of Carbon Dioxide in the home.
- We use a Ultra Quiet trailer mounted generator that provides the power required to heat the residence with one single cord.
- Professional, Discrete Service to quickly and quietly solve your Bed Bug Problem.



Testimonials

Michael J. Bleker - Regional Property Manager

Being a professional that manages over 1000 rental units, it is important for me to have reliable contractors for specific jobs that must be done on a regular basis. Like you may be dealing with, I also have experienced a significant increase in bed bug infestations during the last year. Previous to using one twenty inc., I utilized a traditional pest control company that used chemicals and powders in an effort to solve my bed bug problems. This process was tedious, time consuming and often required several re-treatments to solve the problem. After much frustration and research, I hired one twenty inc. to provide a thermal remediation service to solve our bed bug problem. The service is quick, easy and most of all it gets my problem solved in one treatment, allowing my tenants to get back to a normal lifestyle immediately. If you are looking for a way to end your frustration with this ever increasing problem of bed bugs, the service one twenty inc. provides is priceless and I would strongly recommend them for your thermal remediation needs.

Josh Kennedy - Homeowner

After multiple visits from three different so-called pest specialists I found myself with the same problem. I had bedbugs in my house and I didn't know how to get rid of them. I stumbled across 120 inc. and their thermal remediation practices and I can't emphasize enough how great they are to work with. The service was quick but highly effective. I am happy to say that I have been bed bug free for 6 months. I highly recommend them and their professional staff for any of your pest service needs. Thank you 120 inc. for making me comfortable in my own home again!!!

Tammy Dain - Regional Manager

As an apartment manager when someone mentioned bedbugs I was unsure what to do or what treatment options were available. As I started to explore treatment options I contacted One twenty Inc. I was amazed at how knowledgeable they were on the subject. After one short phone call I felt I had instantly become educated and knew they had a great strategy to solve this problem.

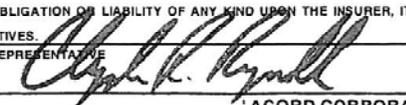
Treatment was scheduled within 48 hours and they provided an easy step by step instruction sheet for me and our resident. With just one treatment the apartment remains free of bedbugs and we currently have used them for 6 jobs with no call backs. I would recommend one twenty Inc. to solve your problem fast and with only one treatment.

ACORD™ CERTIFICATE OF LIABILITY INSURANCE		DATE (MM/DD/YYYY) 05/21/2010												
PRODUCER Keystone Risk Management, Inc. 1221 State Route 121, Lincoln, IL 62656 TEL: (217) 732-9720 FAX: (217) 732-1063	217-732-9720	THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.												
INSURED One Twenty, Inc. 469 Sumner Street Genoa City, WI 53128-2077	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th style="width: 80%;">INSURERS AFFORDING COVERAGE</th> <th style="width: 20%;">NAIC #</th> </tr> <tr> <td>INSURER A Selective Insurance Company</td> <td></td> </tr> <tr> <td>INSURER B</td> <td></td> </tr> <tr> <td>INSURER C</td> <td></td> </tr> <tr> <td>INSURER D</td> <td></td> </tr> <tr> <td>INSURER E</td> <td></td> </tr> </table>		INSURERS AFFORDING COVERAGE	NAIC #	INSURER A Selective Insurance Company		INSURER B		INSURER C		INSURER D		INSURER E	
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COVERAGES
 THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR	ADD'L	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
A		GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER POLICY <input type="checkbox"/> PRO: <input type="checkbox"/> LOC	S 1919560	11/09/09	11/09/10	EACH OCCURRENCE \$ 1,000,000. DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000. MED EXP (Any one person) \$ 5,000. PERSONAL & ADV INJURY \$ 1,000,000. GENERAL AGGREGATE \$ 2,000,000. PRODUCTS - COMP/OP AGG \$ 2,000,000.
A		AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS	S 1919560	11/09/09	11/09/10	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000. BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
		GARAGE LIABILITY <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT \$ OTHER THAN EA ACC \$ AUTO ONLY AGG \$
		EXCESS/UMBRELLA LIABILITY <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE DEDUCTIBLE \$ RETENTION \$				EACH OCCURRENCE \$ AGGREGATE \$ \$ \$
A		WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below	WC 7973336	11/09/09	11/09/10	<input checked="" type="checkbox"/> WC STATU- TORY LIMITS <input type="checkbox"/> OTH- ER E.L. EACH ACCIDENT \$ 500,000. E.L. DISEASE - EA EMPLOYEE \$ 500,000. E.L. DISEASE - POLICY LIMIT \$ 500,000.
		OTHER				

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS
 Extermination / Pest Control

CERTIFICATE HOLDER Axiom Properties, Inc. 2201 Waukegan Road / Suite 100 Bannockburn, IL 60015	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL <u>10</u> DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES. AUTHORIZED REPRESENTATIVE 
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Thermal Remediation Resident Checklist

The key to proper Thermal Remediation is proper preparation. The following checklist is provided to assist you in preparing your residence for treatment. Following this checklist will assist in expediting the remediation process and dramatically improve our success levels.

- Clean up clutter. Empty and remove all garbage from wastebaskets. Please seal up all trash and dispose of. Properly sealing the trash and removing from building without contaminating common areas is extremely important.
- Clear the common areas prior to heat treatment. Make sure you have room for large heaters to be placed in the apartment.
- Use laundry baskets to place clothing, linens and towels in them. Leave nothing packed away. These are areas bed bugs hide in; stacks and piles lead to longer treatment times. Do not pack baskets tightly or over fill them. **Items in your residence will be moved, shifted, opened, and rotated by our team. We will have to move piles around and spread them out to thoroughly bring everything up to temperature. Items will not be refolded and things may not be in the same place when you return.**
- We must have two feet of clear access to all walls including closets.
- All mattresses and furniture of all types should remain in the residence until treated, these items can hide insects.
- Electronic equipment is typically rated for temperatures of 130 to 150 degrees. Please unplug and power down before the treatment. All electronics need to remain in the residence for treatment; they are highly suspect to infestation.
- Fans are utilized for air circulation during the heat treatment process. Special concern should be given to small pictures, wall items, and paperwork that may be blown off walls, tables, etc. Containers or boxes can be used to loosely stack these items.
- Remove all pressurized cylinders, aerosol cans, soda cans, paints, and flammable chemicals. House plants should be removed. Please inspect these items for bed bug eggs.

- Remove or place all soaps, candles, cosmetics, bottled alcohols, and medications in the refrigerator or bathtub prior to the treatment.
- One-of-a-kind items such as heirlooms and other higher value items which are not replaceable should be removed from the residence. Please inspect these items for bed bugs or bed bug eggs.
- You must prepare a set of clothing for the day of treatment. This requires you to have commercial Laundromat dryer at a higher temperature to heat your clothes. These clothes then need to be sealed in a plastic bag to change into before leaving for the day. On treatment day you must leave behind everything in the apartment to be treated. Please be available to enter the apartment for a 10 minute period during treatment with anything you need treated. The technician will advise you on a time to return for the ten minutes and then when the treatment will be finished.
- Check your car and storage locker for any items that you think may need treatment. Items that are removed for that day and are not treated may create infestation.

Treatment times will vary according to design and the amounts of personal content. Please plan on being out of your residence for a minimum of 10 hours. Your cooperation with the checklist above is imperative, appreciated, and will facilitate a successful chemical free treatment.

By signing below I am acknowledging that I have read the above checklist.

_____ Date _____

_____ Date _____

_____ Date _____

